

BE AMONG THE EARLY PROFESSIONALS TO UNDERSTAND
ISO 9001:2026 WITH CLARITY, CONFIDENCE AND STRATEGIC DIRECTION

100% FREE OF COST

ISO 9001:2026



ISO 9001:2026
**QUALITY
MANAGEMENT
SYSTEM (QMS)**

HALF-DAY VIRTUAL TUTOR-LED
TRANSITION READINESS PROGRAM



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TRAINING PROGRAM SUMMARY:

ISO 9001 is progressing to its sixth edition and is currently recorded by ISO as an International Standard under publication, targeted for September 2026. The forthcoming edition retains the trusted quality management framework while introducing targeted improvements in clarity, leadership accountability, quality culture, ethical behaviour, management of risks and opportunities, organizational context, and supporting guidance. This four-hour virtual tutor-led programme gives leaders and implementation teams an early, structured and technically responsible view of the ISO 9001 changes. Participants learn what is changing, what is substantially unchanged, where evidence may need strengthening, and how to convert the update into a concise transition-readiness plan. The session is applicable to organizations of every size and sector and is particularly valuable for organizations certified to ISO 9001:2015, including the 2024 climate-action amendment.

PROGRAM DETAILS:

PROGRAMME TITLE	 ISO 9001:2026 QUALITY MANAGEMENT SYSTEMS TRANSITION READINESS TRAINING AND CERTIFICATE PROGRAMME	STANDARD BASIS	 ISO 9001:2026, THE SIXTH EDITION
PROGRAMME LEVEL	 Transition awareness, management briefing and practical readiness workshop.	NUMBER OF DAYS	 Half Day One Morning Session.
SESSION TIMING	 09:00 to 13:00 Saudi Arabia Time	DELIVERY MODE	 Virtual, Live and Tutor-led with guided interaction and practical application
TOTAL LIVE DURATION	 4 hours including a 10-minute comfort break.	FACILITATED INSTRUCTION	 Approximately 3 hours and 10 minutes of focused explanation and discussion
GUIDED APPLICATION	 Approximately 25 minutes across three practical transition-readiness exercises	KNOWLEDGE CHECKS AND ASSESSMENT	 Approximately 15 minutes through two embedded checks and a short end-of-course assessment
SIMULATION	 One short management-review and transition-prioritization simulation	PRE-COURSE ACTIVITY	 15-minute ISO 9001:2015 QMS readiness reflection checklist, completed before the session
POST-COURSE APPLICATION	 30-minute workplace task to finalize a 30-60-90 day transition-readiness plan	END-OF-COURSE ASSESSMENT	 Ten knowledge questions plus one concise practical transition scenario
PASSING CRITERIA	 Minimum 70% overall score, full attendance and participation in the practical activities.	CERTIFICATE	 Certificate of Successful Completion issued by TQCSI Arabia to participants meeting attendance and assessment criteria
COURSE MATERIALS	 Presentation slides, Change-impact map, gap-analysis checklist, quality-culture evidence guide, transition action-plan template and assessment pack.		

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TRAINING PROGRAM OBJECTIVES:

By the end of this programme, participants will be able to:

01 EXPLAIN THE PUBLICATION STATUS AND PURPOSE

Distinguish the current published requirements of ISO 9001:2015/Amd 1:2024 from the forthcoming ISO 9001:2026 edition and use the correct pre-publication terminology.

01

02

02 INTERPRET THE PRINCIPAL 2026 UPDATES

Understand the targeted changes in wording, terminology, leadership, quality culture, ethical behaviour, risks, opportunities, context and Annex A guidance.

03

03 EVALUATE IMPACT ON THE EXISTING QMS

Identify which processes, documented information, competence arrangements, governance practices and evidence may need review or strengthening.

04

04 STRENGTHEN LEADERSHIP AND CULTURE EVIDENCE

Recognize practical evidence showing that top management promotes customer focus, ethical behaviour, accountability, quality culture and continual improvement.

05

05 IMPROVE PLANNING DISCIPLINE

Apply separate and proportionate approaches to quality risks and opportunities, quality objectives and significant organizational or process changes.

06

06 MODERNIZE INFORMATION AND FEEDBACK CONTROLS

Consider digital records, data integrity, organizational knowledge and customer feedback from relevant conventional and digital channels.

07

07 BUILD A REALISTIC TRANSITION-READINESS PLAN

Use a focused gap-analysis method to set priorities, owners, due dates, resources, deliverables and evidence requirements.

08

08 PREPARE ASSURANCE AND GOVERNANCE FUNCTIONS

Update internal-audit focus, management-review discussions and certification-body engagement without creating unnecessary complexity or redesigning effective controls.



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LEARNING OUTCOMES:

Participants leave ready to brief, assess, prioritize and act.

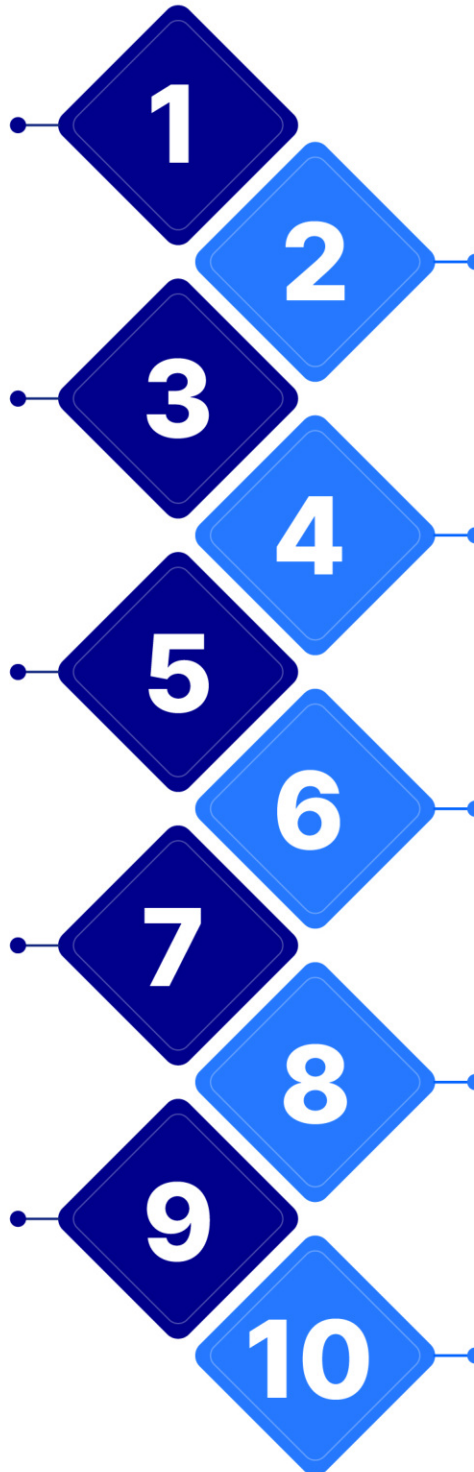
Explain the role of ISO 9001 as a requirements standard for establishing, implementing, maintaining and continually improving a quality management system.

Differentiate between existing QMS practices that remain effective and areas that require clarification, stronger leadership evidence or revised interpretation.

Identify evidence of quality culture and ethical behaviour across leadership decisions, communications, competence, awareness and day-to-day process controls.

Recognize when significant changes require structured impact assessment, approval, communication, implementation control and effectiveness verification.

Prepare a concise transition checklist and 30-60-90 day action plan for a site, function, process or business unit.



Describe the status of the sixth edition and the practical implications for organizations currently certified to ISO 9001:2015.

Map the forthcoming changes to context analysis, interested parties, leadership, planning, support, operations, performance evaluation and improvement.

Separate the identification and treatment of quality risks from proactive opportunities for resilience, innovation, customer value and performance improvement.

Use customer feedback, process data, internal audits and management review more effectively to support evidence-based decisions and continual improvement.

Communicate transition value to top management in business language: customer confidence, consistency, cost of poor quality, resilience, credibility and competitive performance.



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TARGET AUDIENCE:

The right programme for the people who turn requirements into reliable products, services and results.

PRIMARY QMS AND ASSURANCE ROLES:



Quality Directors,
Quality Managers
and Quality
Assurance
Managers



Business
Excellence,
Operational
Excellence and
Continual
Improvement
Leaders



Compliance,
Governance, Risk
and Regulatory
Affairs
Professionals



Process Owners,
Department Heads
and Functional
Managers



Production,
Manufacturing and
Process
Engineering
Managers



Procurement,
Supply Chain,
Supplier Quality and
Vendor Management
Professionals



Human Resources,
Learning and
Development,
Competence and
Organizational
Development Teams



Top Management
representatives
participating in
strategic planning
and management
review

OPERATIONAL AND SUPPORT ROLES:



QMS Management
Representatives,
Coordinators and
System
Administrators



Internal Auditors,
Lead Auditors and
Integrated
Management
System Auditors



Plant Managers, Site
Managers,
Operations
Managers and
Service Delivery
Managers



Customer
Experience,
Customer Service
and Service Quality
Managers



Design,
Development,
Research and
Innovation
Professionals



Project Managers,
PMO Leaders and
Change
Management
Professionals



Information
Technology, Digital
Transformation,
Data Governance
and Document
Control Teams



Consultants,
trainers and
professionals
supporting ISO 9001
implementation or
transition



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TRAINING COURSE CONTENTS:

MODULE 1:

ISO 9001:2026 PUBLICATION STATUS AND TRANSITION CONTEXT

1. Purpose, applicability and business role of ISO 9001 as a quality management system requirements standard.
2. Responsible early preparation: what organizations can assess now and what must wait for the final text and formal transition rules.

MODULE 2:

STRUCTURE, TERMINOLOGY, QUALITY PRINCIPLES AND ANNEX A GUIDANCE

1. Clauses 4 to 10, the process approach and the Plan-Do-Check-Act logic that continues to underpin the QMS.
2. The seven quality management principles: customer focus, leadership, engagement of people, process approach, improvement, evidence-based decision making and relationship management.
3. Clearer wording and refined terminology intended to improve usability without forcing unnecessary system redesign.
4. QMS-specific terms and definitions and alignment with ISO 9000:2026 fundamentals and vocabulary.
5. Expanded Annex A guidance to clarify structure, terminology, clause intent and practical interpretation.
6. Closer alignment with other ISO management system standards to support integrated management systems.

MODULE 3:

CONTEXT OF THE ORGANIZATION, INTERESTED PARTIES, CLIMATE AND SUSTAINABILITY

1. Reviewing internal and external issues that affect the ability of the QMS to achieve intended results.
2. Determining relevant interested parties and the requirements that must be addressed through the QMS.
3. Considering whether climate change is a relevant issue and whether interested parties have climate-related requirements.
4. Understanding the relationship between quality, sustainability, resilience, market expectations and long-term business performance.
5. Linking context and interested-party changes to QMS scope, processes, risks, opportunities, objectives and management review.
6. Maintaining proportionate evidence and review triggers rather than creating unnecessary registers or paperwork.

MODULE 4:

LEADERSHIP, CUSTOMER FOCUS, QUALITY CULTURE AND ETHICAL BEHAVIOUR

1. Top management accountability for QMS effectiveness, strategic alignment and customer-focused outcomes.
2. Promoting ethical behaviour, integrity, openness and responsible decision-making within quality-related activities.
3. Building and sustaining a positive quality culture through leadership example, communication, recognition and accountability.
4. Integrating quality responsibilities into business processes instead of delegating the QMS exclusively to the quality department.
5. Defining roles, responsibilities and authorities for process ownership, escalation, decision-making and improvement.
6. Practical evidence for auditors: leadership decisions, resource allocation, communication, culture indicators and management-review outputs.

MODULE 5:

RISKS, OPPORTUNITIES, QUALITY OBJECTIVES AND PLANNING OF CHANGES

1. Clearer separation between risk-based thinking and proactive opportunity-based thinking.
2. Proportionate methods for identifying, evaluating, treating, monitoring and reviewing quality risks.
3. Identifying opportunities that support customer value, resilience, innovation, efficiency and improved performance.
4. Setting quality objectives that are aligned with strategy, measurable where practicable, owned and supported by plans.
5. Planning significant changes through impact assessment, resources, responsibilities, communication, implementation control and effectiveness review.
6. Avoiding duplicate risk registers by integrating QMS planning with existing enterprise, operational and project risk processes.

MODULE 6:

SUPPORT, COMPETENCE, AWARENESS, KNOWLEDGE, COMMUNICATION AND DIGITAL EVIDENCE

1. Resources, people, infrastructure, process environment and monitoring or measuring resources needed for reliable results.
2. Organizational knowledge: identifying, maintaining, sharing and protecting knowledge critical to product and service conformity.
3. Competence and awareness requirements that include the practical meaning of quality culture and ethical behaviour.
4. Internal and external communication that is timely, accurate, consistent and appropriate to the intended audience.
5. Documented information and objective evidence in controlled physical or digital formats, including access, integrity, retention and traceability.
6. Practical consideration of emerging technologies, automation, analytics and AI where they influence QMS processes, risks, opportunities or evidence.

MODULE 7:

OPERATIONAL CONTROL, EXTERNAL PROVIDERS AND CUSTOMER FEEDBACK

1. Operational planning and control of the processes needed to meet customer, statutory and regulatory requirements.
2. Reviewing requirements for products and services and controlling changes in customer or contractual expectations.
3. Design and development planning, inputs, controls, outputs and changes where design responsibility is applicable.
4. Risk-based control of external providers, outsourced processes, suppliers and service partners.
5. Production and service provision, identification, traceability, property, preservation, release and control of nonconforming outputs.
6. Capturing and evaluating customer feedback from relevant direct, digital and social channels without treating every channel as mandatory.

MODULE 8:

PERFORMANCE EVALUATION, IMPROVEMENT, AUDIT READINESS AND TRANSITION ROADMAP

1. Monitoring, measurement, analysis and evaluation of QMS effectiveness, process performance and customer satisfaction.
2. Using data to identify trends, recurring failures, emerging risks, opportunities and improvement priorities.
3. Updating internal-audit criteria, checklists, competence and evidence sampling for the forthcoming requirements.
4. Strengthening management review through relevant context, interested-party, performance, culture, risk, opportunity and change information.
5. Nonconformity, corrective action, root-cause analysis, effectiveness verification and leadership-supported continual improvement.
6. Completing a focused gap analysis and a 30-60-90 day transition-readiness plan with owners, dates, resources and evidence.



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FOUR-HOUR MORNING AGENDA:

TIME	SESSION FOCUS
09:00–09:15	Opening, learning objectives, publication status and responsible use of ISO 9001.
09:15–09:40	Module 1 - Transition context, purpose and current certification basis.
09:40–10:10	Module 2 - Structure, terminology, clearer wording and expanded Annex A guidance.
10:10–10:40	Module 3 - Organizational context, interested parties, climate change and sustainability relevance.
10:40–11:05	Module 4 - Leadership accountability, customer focus, quality culture and ethical behaviour.
11:05–11:15	Comfort break.
11:15–11:45	Module 5 - Risks, opportunities, quality objectives and disciplined planning of changes.
11:45–12:15	Module 6 - Resources, competence, awareness, communication, knowledge and digital evidence.
12:15–12:40	Modules 7 and 8 - Operational implications, performance evaluation, improvement and audit readiness.
12:40–12:55	Guided gap analysis and 30-60-90 day transition-readiness planning.
12:55–13:00	Assessment instructions, action commitment and close.



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REGISTRATION REQUIREMENTS:

ENSURING FAIR ACCESS, RELEVANT PARTICIPATION AND AN EFFECTIVE FOUR-HOUR LEARNING EXPERIENCE.

To maintain the quality, relevance and effectiveness of this professional programme, all interested participants are kindly requested to review the following registration requirements:

1

LIMITED SEAT AVAILABILITY:

As this is a live, tutor-led virtual programme designed around direct explanation, questions and practical transition exercises, the number of available seats is controlled. Registrations will be accepted only within the approved capacity so that the tutor can maintain effective engagement. Early registration is therefore strongly recommended.



2

REGISTRATION ON A FIRST-COME, FIRST-SERVED BASIS:

Registration requests will normally be processed in the order received. Submission of an expression of interest does not automatically guarantee enrolment. Each application remains subject to administrative review, relevance, completeness, seat availability and final confirmation by TQCSI Arabia.



3

PRIORITY FOR RELEVANT QUALITY PROFESSIONALS:

As the programme is focused on ISO 9001 transition readiness, priority may be given to professionals whose responsibilities relate directly to quality management systems, customer satisfaction, process control, improvement, auditing, compliance, supplier quality, operations or management-system implementation.



4

PRIORITY BASED ON RESPONSIBILITY AND WORKPLACE APPLICATION:

Preference may be given to applicants who have authority or responsibility to brief others, assess QMS impact, update processes, conduct audits, support management review or coordinate transition actions. This improves the likelihood that the learning is applied promptly and creates measurable organizational value.



5

REGIONAL PARTICIPATION CONSIDERATION:

Where the programme is promoted for a defined regional audience, fair priority consideration may be given to participants from that region. This is intended to support contextual relevance, local implementation needs and balanced access while maintaining transparent administrative review.



6

COMMITMENT TO THE COMPLETE FOUR-HOUR MORNING SESSION:

Participants are expected to attend from 09:00 to 13:00 Saudi Arabia time and remain engaged throughout the session, exercises and assessment. Applicants should register only when they can commit to full attendance, stable internet access and the required virtual-participation arrangements.



7

100% FREE-OF-COST PARTICIPATION WITH CONTROLLED ENROLMENT

The programme is offered 100% free of cost to approved participants. Because no registration fee is charged, careful enrolment control is necessary to allocate seats to genuinely interested and suitable professionals who intend to attend the complete programme and use the learning responsibly.



8

ADMINISTRATIVE REVIEW AND CONFIRMATION:

All applications will be reviewed by the TQCSI Arabia Administration Team to verify completeness, relevance and suitability. Only applicants who complete the required registration and review steps will receive formal confirmation. TQCSI Arabia reserves the right to finalize participation according to seat availability and programme suitability.



9

OUR COMMITMENT:

TQCSI Arabia is committed to a fair, professional, inclusive and high-value learning experience. These requirements are designed to protect the quality of the session, support relevant participation and maximize the benefit received by every approved delegate.



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REGISTRATION INFORMATION:

A CLEAR TEN-STEP PROCESS FROM EXPRESSION OF INTEREST TO CONFIRMED ENROLMENT.

STEP 1

DESCRIPTION

SUBMIT THE ONLINE EXPRESSION OF INTEREST FORM:

1. Complete the online form using accurate and complete information.
2. The form records your initial interest and enables TQCSI Arabia to begin administrative processing.
3. Incomplete or unclear submissions may be returned or delayed.

STEP 2

DESCRIPTION

REVIEW AND ACCEPT THE TERMS AND CONDITIONS:

1. Read the programme terms, attendance expectations, assessment requirements, certificate conditions and administrative arrangements.
2. Acceptance confirms that you understand and agree to the conditions applicable to this free-of-cost programme.

STEP 3

DESCRIPTION

SUBMIT THE REGISTRATION REQUEST FOR INITIAL PROCESSING:

1. After reviewing the terms, submit the registration request.
2. Verify your name, designation, organization, contact details and professional responsibilities before submission because these details may be used in enrolment records and certificate preparation.

STEP 4

DESCRIPTION

APPLICATION REVIEW BY THE TQCSI ARABIA ADMINISTRATION TEAM:

1. The Administration Team will check completeness, relevance, seat availability and basic suitability.
2. Applicants may be contacted when clarification, correction or additional information is required.

STEP 5

DESCRIPTION

RECEIVE THE OFFICIAL ENROLMENT CODE (OEC):

1. Applicants meeting the requirements will receive the Official Enrolment Code (OEC).
2. The OEC is issued only after successful review and should be used for session attendee and for the issuance of the certificate

STEP 6

DESCRIPTION

FOLLOW THE FINAL JOINING INSTRUCTIONS:

1. Confirmed participants must follow the joining instructions issued by TQCSI Arabia.
2. These may include the virtual meeting link, 09:00-13:00 timing, pre-course readiness checklist, technology requirements, identity or attendance controls and assessment instructions.
3. No payment instruction should be issued because the programme is 100% free of cost.



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TRAINING INFORMATION



DATE:

OCTOBER 10, 2026

DAY:

SATURDAY



SESSION TYPE:

ONLINE

TIME:

09:00-13:00 HOURS



PLATFORM:

MS TEAMS

TIME ZONE:

RIYADH, KSA



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COURSE CERTIFICATION:

CERTIFICATION AWARDED:

Participants who attend the full program and achieve the required passing score will be awarded a **Certificate of Successful Completion**. This training certificate recognizes individual learning achievement; it is separate from third-party ISO 9001:2026 QMS certification of an organization's management system.

CERTIFICATE OF SUCCESSFUL COMPLETION

Issued to participants who:

1. Attend the full program,
2. Complete the required exercises,
3. Meet the assessment criteria.



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TRAIN TODAY TRANSITION SMARTER PERFORM BETTER

THIS PROGRAM IS NOT MERELY AN AWARENESS SESSION. IT IS A MANAGEMENT-FOCUSED TRANSITION INTERVENTION DESIGNED TO HELP THE ORGANIZATION UNDERSTAND THE NEWLY PUBLISHED ISO 9001:2026 EDITION, REDUCE IMPLEMENTATION UNCERTAINTY, ALIGN RESPONSIBILITIES, AND ACCELERATE BUSINESS-READY ACTION. FOR ORGANIZATIONS THAT WANT A PRACTICAL, LOW-DISRUPTION, HIGH-CREDIBILITY PATH INTO THE NEW EDITION, THIS TRAINING PROVIDES IMMEDIATE VALUE IN ONE DAY.



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TUTORS PROFILE



MOHAMMED HAGGAG

GENERAL MANAGER, TQCSI IRAQ

With over 20 years of distinguished experience, Mohamed Haggag is a highly accomplished management systems executive, lead auditor, and internationally approved tutor. As the Founder and Managing Director of United Certification Service, he leads certification, training, and consultancy services across global markets. Mohamed holds prestigious approvals from bodies like CQI/IRCA, Exemplar Global, and HABC, delivering expert auditing and strategic leadership across Iraq, the Gulf, and Africa. His expertise spans quality, safety, and compliance, positioning him as a trusted authority in organizational excellence and international conformity assessment.



MAXIM ALJABR

GENERAL MANAGER, TQCSI SYRIA

With over 17 years of experience, Maxim is a distinguished expert in mathematics education and quality management systems. He built a strong pedagogical foundation teaching diverse curricula in Homs and Hama before spending eight years lecturing at the Faculty of Informatics Engineering. Transitioning into corporate excellence, he became a Lead Auditor for multiple ISO standards with global certification bodies. Currently, as General Manager of TQCSI Syria, Maxim provides strategic leadership, manages legal partnerships, and serves as the organization's public representative, ensuring operational integrity and international credibility.



SHATHA MOHAMMED AL-TARAWNEH

CERTIFICATION MANAGER, TQCSI JORDAN

Shatha Mohammed Al-Tarawneh is an expert Food Safety and Quality Management professional with 15+ years of experience. As Auditor and Certification Manager at TQCSI-Jordan, she leads third-party audits for ISO 22000, FSSC 22000, ISO 9001, and HACCP. A respected training specialist, Shatha has collaborated with global entities like WFP and World Vision. She holds a Bachelor's in Food and Nutrition and is an IRCA-certified Lead Auditor. Her deep technical expertise and leadership in certification drive operational excellence, risk reduction, and market credibility for diverse organizations.



YASER NAZIR

CHIEF EXECUTIVE OFFICER, TQCSI ARABIA

Yaser Nazir is a visionary business leader and CEO of TQCSI Arabia, recognized for steering organizations toward sustained growth and operational excellence. With a sharp strategic mindset and results-driven approach, he transforms challenges into opportunities, positioning TQCSI Arabia as a forward-thinking industry player. Under his direction, TQCSI Arabia has strengthened its operational frameworks, expanded its business footprint, and built enduring partnerships. His leadership blends executive foresight and hands-on expertise, emphasizing quality, accountability, innovation, and continuous improvement while fostering a culture of trust and excellence, empowering teams, and creating sustainable impact.



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